

## ***VersaFlex* Extended Warranty Requirements Polyurea Spray Membranes and Technical Coatings**

Frequently owners request warranties for the products and services installed in their facilities. *VersaFlex* extends a basic one year quality manufacturing warranty on all products. Often this manufacturer's warranty is sufficient assurance to an owner that the products will meet the requirements of the application. Due to the large number of variables attendant to the installation of the products, *VersaFlex* does not offer extended warranties on product performance except on a case-by-case basis.

If a longer term limited warranty is required in any particular project the following requirements must be followed;

1. A warranty request form must be received by *VersaFlex* prior to commencement of the installation. This warranty request form must include all the pertinent details of the installation and must be received and reviewed by *VersaFlex* in sufficient time to organize proper field inspections or other information related to the installation.
2. If the installation is covered by a specification for the work, a copy of that portion of the specification related to the *VersaFlex* products must be received prior to the final bid award for the project. In the event *VersaFlex* provides the specification or installation instructions for the work, a copy of the final specification indicating acceptance by the owner/owner representative must be received by *VersaFlex*.
3. Warranted projects will be installed only by *VersaFlex* approved applicators in accordance with installation instructions or recommendations of *VersaFlex*.
4. Depending on the particular installation, *VersaFlex* may require inspections by certified or approved personnel before, during and after the installation. If sufficient notice and reasonable time for inspections have not been afforded *VersaFlex*, issuance of a warranty may be denied. This requirement may be waived only in writing by *VersaFlex*.
5. Every project must have issued contract modifications, to be signed by the Owner and the Contractor, prior to deviation from the specified installation.
6. *VersaFlex* must be notified prior to any changes to the contract or work.
7. *VersaFlex* must have received owner approval of the form of warranty.

Required Warranted Projects documentation:

1. Receipt of a warranty request form for project with complete installation requirements. Submitted to *VersaFlex* for preparation or review of Preliminary Project Specification.
2. Submittal by *VersaFlex* of acceptance of related Specifications and sample warranty for review by owner.
3. Receipt by *VersaFlex* of Owner's approval of final specification and form of warranty.
4. Receipt by *VersaFlex* of name of installing contractor and NACE inspector, if required.
5. Receipt of the notice to proceed.
6. Receipt of project reports and proposed modifications to the Contract.
7. Receipt of Owner's acceptance of work.
8. Creation and issuance of final warranty.